Kingsborough Community College PMP Executive Summary – 2019-2020

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aduation rate (increased and is second only to Guttman CC) raduation rate (decreased but is the highest of all CUNY CCs) pport increased from \$2,248,840 in 2018-2019 to \$3,037,728 in 2019-2020 average)

Lowlights - Metrics on which KCC Was Below the CUNY Community College Average

Percent enrollment of Hispanic students (stable; KCC Hispanic enrollment is representative of Brooklyn but lower than any other community college)

Percent of students who are STEM majors (increased)

Percent of students age 25 or older (decreased)

Enrollment

Although total enrollment is not in this year's PMP, it is KCC's top priority. These are some recent figures:

Total Headcount					
•	Fall	Winter	Spri.04 0 0		

<u>Kingsborough Community College</u> <u>PMP Targets 2019-2020</u>

PMP Goal Area	Metric	KCC 2019- 2020 Outcome	KCC 2018-2019 Outcome	CUNY CC Average 2019- 2020	KCC 2019-2020 Target (One-Year)	KCC 2022- 2023 Target (Four-Year)
Retention	% Fall to Spring Retention	81.7	82.6	77.8	83.6	86.6
Retention	% Fall to Fall Retention	65.7	68.7	60.7	69.7	72.7

Executive Summary

Kingsborough Community College remains committed to examining its strengths and weaknesses and striving to improve continuously. The outcome metrics for the 2019-2020 year confirm that Kingsborough continues to be a leader in student retention, credit accumulation, and graduation. KCC achieved the second highest fall-to-fall retention rate (65.7%) of any CUNY community college, and our freshmen have the second highest rate of earning 20 (50.1%) or 30 (20.9%) credits in their initial year of CUNY CCs. KCC's three-year graduation rate increased to 34.3%, second only to Guttman CC. The ASAP graduation rate (51.6%) is also the highest among CUNY colleges that offer Associate degrees.

to continue to develop new degree programs that meet the changing needs of the borough and its workforce.

Objective	Title		<u>Deliverables</u>			
Section	Activity	1	2	3	4	5
1	Graduation, Retention, Academic Momentum					
1.1.1	Academic Advisement	Completed	Deferred/COVID			
1.1.2	Starfish	Completed	In Progress	Part Comp	Deferred/COVID	
Comple	eted					
1.5	KCC Flex	Completed	Completed	Completed	Completed	Comp/Mod Metric
1.6	Open Educational Resources	Comp/Mod Metric				
2	Career Success					
2.1	Degree Maps	In Progress	In Progress			
2.2	Internships	Deferred/COVID	Deferred/COVID			
2.3	Department of Allied Health	Part Comp/DefCOV				
2.4	New Courses and Programs					
2.4.1	Protocol for Program Development	Deferred/COVID				
2.4.2	Review Current Programs	Completed				
2.5	Coordination between Cont Ed and Credit Programs	Completed	Completed			
2.6	Community Workshops and Visits	Deferred/COVID	Deferred/COVID			
3	Culture of Care / Campus Climate					
3.1.1	Campus Climate	Deferred/COVID	Deferred/COVID	update needed		
3.1.2	Governance Reform	Deferred/COVID				
3.1.3	Employee Satisfaction Survey	Deferred/COVID	Not Delivered			
3.1.4	Staff Focus Groups	Deferred/COVID	Completed			
3.2.1	Increase Faculty and Staff Diversity (also a target)	Target Not Achieved				
3.2.2	HURFS-RC	Completed	Completed			
3.2.3	Culturally Responsive Teaching	See 6.2				
3.3.1	Open Educational Resources	See 1.6				
3.3.2	Customer Service Training	needs update				
3.3.3	Signage	needs update				
3.3.4	Bursar's Office Renovation	needs update				
3.3.5	Pilot Classroom E-321	Deferred/COVID	Deferred/COVID			
3.3.6	AES Assessment	Completed	Part Comp/DefCOV			

3.3.7	Food Insecurity	Completed	Not Completed/COVID Addressed Alternatively
4	Transfer Outcomes		
4.1.1	Articulation Agreements	Part Comp/In Prog	Completed
4.1.1	Baseline Transfer Data	Completed	
4.1.2	Flex-Four Articulations	Part Comp	
5	Knowledge Creation		
5.1			