

KCC Strategic Plan 2021-2025:

Implementation Plan

Fall 2022

Student Success

A positive and successful student experience is a college-wide responsibility that requires collaboration and coordination across all areas of the college.

SS1. Create robust onboarding procedures and continuing-student experiences

SS1.1. Increase enrollment pipeline from partner high schools by developing career pathway programs and bridge programs that connect to KCC's programs.

SS2. Increase the yield of students from those who have applied and been admitted to the College by offering program specific information sessions prior to registration, and robust onboarding experiences post-registration

SS2 Provide students with clear academic and career pathways

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SS5. Provide support services that address barriers to success and relieve student stressors

SS5.1. Connect students to resources that mitigate barriers: e.g., ARC, New Americans Center, mental health counseling, child care, legal support, OER resources, tutoring, first-gen student support

SS5.2. Develop strategies for working with special populations (men of color, athletes, single parents, first generation students, probation students) to increase enrollment and success, and decrease equity gaps

SS6. Maintain a culture of equity

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OE3. Maintain a secure environment while respecting members of the community as individuals

OE3.1. Improve and reconfigure access to campus and on-campus surveillance including adding and upgrading cameras and technology; and improving campus lighting

OE3.2. Increase officer campus presence, particularly for classroom visits

OE3.2. Create a calendar of policy and procedure trainings for campus community (e.g., emergency shooter trainings, crisis emergency trainings)

OE4. Support excellence in business processes that are functional and adaptable

OE4.1. Take an inventory of all business processes and develop and publish written protocols

OE4.2. Improve and streamline business processes, particularly through expanding on online/automated solutions (e.g., project management platforms, Time and Leave system, annual evaluation processes in Dynamic Forms)

OE4.3. 8

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GP2. Engage in strategic and operational planning that facilitates alignment with the institutional mission and provides regular opportunities for sharing and discussion of progress toward strategic goals

GP2.1. Promote planning processes that serve the College's mission, vision, and values and align with the allocation of resources

GP2.2. Report regularly on the relationship between institution spending and strategic goals

GP2.3. Engage in broad, routine sharing and discussion of data related to progress toward strategic goals (e.g., equity, enrollment)

GP2.4. Increase alignment between the college strategic plan and PMP university goals.

GP2.5. Create regular, ongoing, and structured planning and decision-making processes that provide opportunities for broad participation, clear assessment protocols, and transparent lines of leadership accountability

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CC2.3. Increase footprint of marketing area (local advertising, commercials, MTA ads in the neighborhood)

CC3. Promote student enrollment and retention through increased communication and outreach

CC3.1. Increase communication modalities with students

CC3.2. Increase outreach to older/under-C

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WD3. Strengthening relationships with government, industry, and employers

WD3.1. Further develop partnerships with employers to assist employees to earn degrees/obtain certifications (upskilling)

WD3.2. Increase collaboration with local businesses and government to provide students with internship opportunities, paid and non-paid

WD3.3. Explore innovative ways to increase community/business relationships (e.g., provide space in exchange for internships, further existing relationships with vendors, etc.